

josh rich

ux/ui designer | chicago, il

contact

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portfolio

www.joshua-rich.com

skills

User Interviews
Usability Testing
Sketching & Ideation
Wireframing
Rapid prototyping
Responsive Web Design
UX writing & Documentation
HTML/CSS/Sass/Bootstrap
Basic Javascript
Jira / Confluence
InVision
Balsamiq
Illustrator
Photoshop
InDesign

education

**university
of notre dame**
Bachelor of Fine Arts
Graphic Design

current

onpeak | chicago, il

Sr. User Experience Designer | Oct 2018–Present

Lead UX efforts and manage Jr. UX Designer as part of a team of Product Managers and Developers to redesign onPeak's in-house hotel management software and the transition to a SaaS model. Utilize user-centered research and design thinking to lead workshops with stakeholders and users, develop rapid prototypes, and perform usability testing. Communicate final design solutions to the development team and document the design system.

User Experience Designer | Jan 2015–Oct 2018

Designed new and updated interfaces for onPeak's portfolio of web-based hospitality software from ideation and wireframing to final design. Developed user interactions for new features, wrote specifications and provided HTML & CSS solutions for implementation.

past

onpeak | chicago, il

Graphic Designer | Jun 2012–Dec 2014

Produced promotional emails, online advertisements, sales brochures, and customized website templates as part of the events marketing team. Redesigned promotional widget to be responsive for faster implementation.

the morton arboretum | lisle, il

Graphic Designer | Jan 2006–Jun 2012

Launched new brand identity, advertising campaign and website in collaboration with outside agency. Conceptualized and developed promotional strategies; designed advertisements and signage; art directed photography and illustration as part of 11-person in-house marketing team.

american marketing & publishing | dekalb, il

Designer | 2005

Designed advertisements and publication layouts for Yellow Pages publisher.

americorps / claretian volunteers | stone mountain, ga

Youth Group Director | 2002–2004

Planned and supervised weekly activities for youth group of 75 teenagers, recruited and trained volunteers, created budgets, set fundraising goals, and organized week-long service trip for 15 teenagers and four adult volunteers.